Job Description

Job title: IT Project Manager

Location: Worldwide, preferred time zone UK or Continental Europe

Company: Resolution Life Group Services

Reports To: Head of Transformation

Group Wide Internal Level: Manager

POSITION SUMMARY:

The IT project manager (PM) is the key enabler to satisfy the delivery of operational Transformation Office projects for Group.

The IT PM will be the conduit between the Project Sponsor, Group and business platform stakeholders and external IT delivery partners and is accountable for successfully delivering the IT related parts of a project. The role involves coordination of the day-to-day activities, support on the prioritization of the requirements/backlog as well as support on the strategic planning over the project lifetime. The role plays a pivotal role to the timely implementation and success of any IT related project.

KEY ACCOUNTABILITIES:

- Work in close collaboration with project sponsors and stakeholders to ensure appropriate definition of project goals, deliverables, and acceptance criteria.
- Day-to-day coordination on progress, prioritization and problem solving with the external IT implementation team.
- Support the process of documenting business requirements/user stories from stakeholders.
- Support prioritization of the requirements catalogue/user story backlog.
- Coordinate interactions with the business platforms/entities.
- Support alignment meetings eg stand-ups, showcases, SteerCo, Working Groups etc...
- Create detailed project plans and sprint backlogs.
- Create and deliver project work plans and revise as appropriate to meet changing needs or requirements.
- Identify resources and assign responsibilities to deliver required project outcomes.
- Oversee and control the delivery of project activity across the business.
- Drive the projects to completion, including re-planning and finding alternative approaches to overcome obstacles to project progress.
- Identify, assess, and appropriately mitigate risk to project delivery.
- Delivery of all projects within the prescribed governance structure.
- Building, tracking, maintaining, and reporting of project budgets and forecasts.
- Assume IT Application Owner responsibilities.
- Manage 3rd party IT providers (where applicable).
- Manage IT support contracts (where applicable).

EXPERIENCE/SKILLS:

- Min 10 years work experience in IT, project management or related field
- Tech-savvy and good understanding of recent technologies incl. AWS cloud, API, inclusion of unstructured data, business intelligence tools. AI and distributed ledger is a plus.
- Familiarity with JIRA and other prioritization tools
- Knowledge and experience with project management methodologies (Agile/Waterfall) to work with intricate, multifaceted projects.
- Excellent communication and coordination skills
- Comfortable with changing and flexible requirements from business owner
- Customer oriented attitude
- High degree of self-motivation