

**Date: October 10, 2022** 

## Response to Hurricane Ian

To those clients with individual life insurance policies and/or annuity contracts issued by companies currently administered by Resolution Life US (Midwestern United Life Insurance Company, ReliaStar Life Insurance Company, ReliaStar Life Insurance Company, and Venerable Insurance and Annuity Company), we extend our deepest sympathies for any adverse impact caused by Hurricane Ian.

The Florida Office of Insurance Regulation recently issued an emergency order to assist residents impacted by Hurricane Ian.

We will provide extended grace periods to affected policyholders with respect to the potential lapse or termination of our clients' life insurance policies and/or any time-sensitive features of those policies, including premium payments. These time-sensitive features may vary based on the type of life insurance policy or annuity contract owned.

We will provide extended grace periods for time-sensitive features or notices occurring between **September 18, 2022 and November 28, 2022**. If impacted customers receive, or have previously received, notices dated between September 18, 2022 and November 28, 2022 indicating their policy is in danger of lapsing or has lapsed, please rest assured the grace period associated with the required premium payment has been extended.

After November 28, 2022, we will send billings and notices reflecting the total premium amount due and payable to maintain coverage at that time. The amount billed will include any unpaid premium payments currently owed, plus the premiums required during the extended grace period referenced above.

Impacted customers who are interested in an extension related to other time-sensitive features of their life insurance policy or annuity contract should contact us. Our dedicated employees are here to help customers affected by the hurricane and may be contacted by telephone at 877-886-5050, Monday through Friday, from 8:00 a.m. to 6:00 p.m. Central time.

Insurance products issued by: Security Life of Denver Insurance Company (SLD)¹, Denver, CO and Midwestern United Life Insurance Company (MULIC), Indianapolis, IN (collectively "SLD/MULIC"), affiliated; ReliaStar Life Insurance Company (RLIC), Minneapolis, MN, and ReliaStar Life Insurance Company of New York (RLNY), Woodbury, NY (collectively "RLSTR")², affiliated; and Venerable Insurance and Annuity Company (Venerable)³, Des Moines, IA.

<sup>1</sup>Variable life insurance and annuity products distributed by SLD America Equities, Inc., member FINRA.

<sup>2</sup>Variable annuity products are distributed by Voya Financial Partners, LLC, member SIPC. Variable life insurance products are distributed by SLD America Equities, Inc., member FINRA.

<sup>3</sup>Venerable Insurance and Annuity Company registered products distributed by Directed Services, LLC.

SLD/MULIC, RLSTR, and Venerable may provide administrative services to each other, but are otherwise unaffiliated. All contractual obligations under each insurance policy or contract are the sole responsibility of the issuing insurance company.